

## **SUMMER CAMP REFUND POLICY**

A refund request form **MUST** be submitted or phoned in to the recreation center **no later than one full week (7 days)** prior to the start of camp/camp session. **Refund requests submitted later than 7 days will only be made if your child/children's place can be filled from the waiting list or in extenuating circumstances.** *In some instances only a partial refund will be issued.* **Refunds will not be granted due to the following reasons: weather conditions, summer heat, sunburn, a camper's behavior, absence from camp, camp assignments, or after the camp session or season.** Parents are responsible for making sure children are registered in the correct camp program or session. If an error is found after registration please call and have it corrected prior to the camp season. Refunds will not be granted after the camp season is ended. Please allow 4-6 weeks for receipt of refund by mail, if payment was made by check or cash.