City Council Work Session Handouts February 22, 2021

- I. Review and Discuss Zoning File 20-22
- II. Review and Discuss the Winter Storm Update



Agenda Item 6

Zoning File 20-22

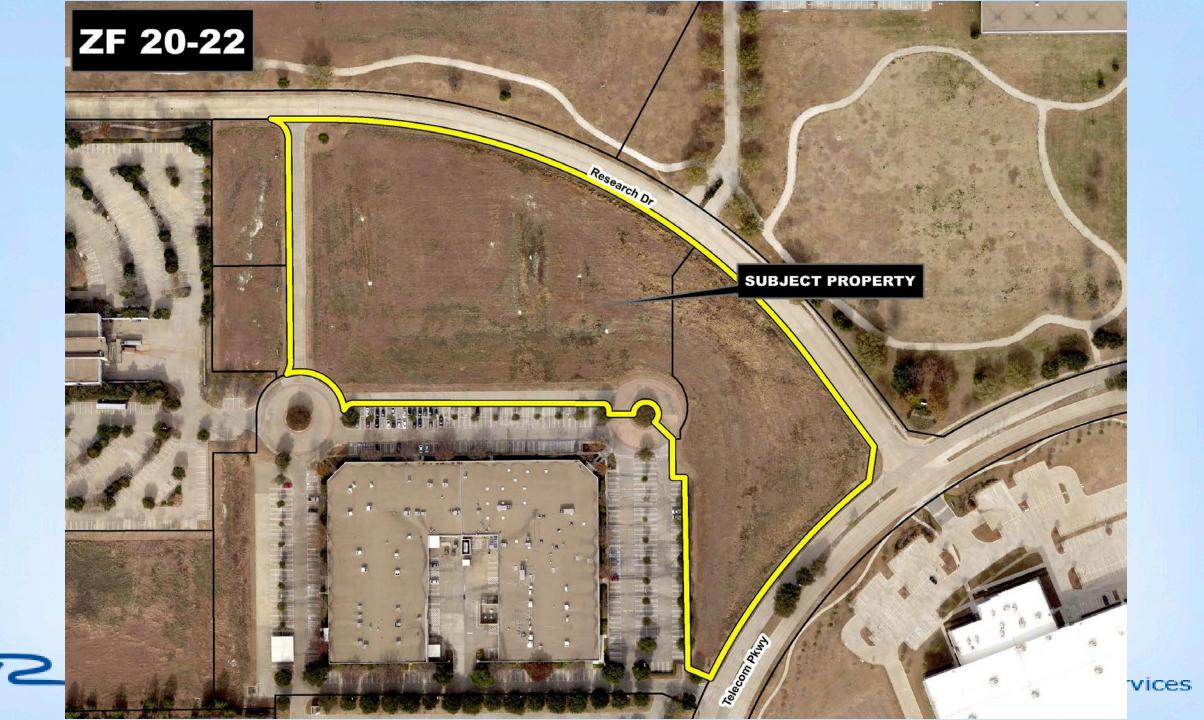
PD & Special Permit

(Heavy Manufacturing)

City of Richardson Development Services







PD	/ Special Permit Standards
USE	

PHASED DEVELOPMENT

BUILDING AREA

PARKING

BUILDING HEIGHT

LOADING DOCKS

PUBLIC SIDEWALK

Existing

Personal care products

manufacturing

Phase 1 Special Permit

Phase 2 deferred

101,174 SF (Phase 1)

35 feet (includes parapet)

Warehouse 1/1,000 SF

Office 1/250 SF

3 @ SWC of building

3 facing Research Drive

Complete w/ Phase 1

Research Drive

Proposed

Personal care products

manufacturing

Phase 1 Special Permit

Phase 2 deferred

114,102 SF (Phase 1)

35 feet (includes parapet)

Warehouse 1/1,000 SF

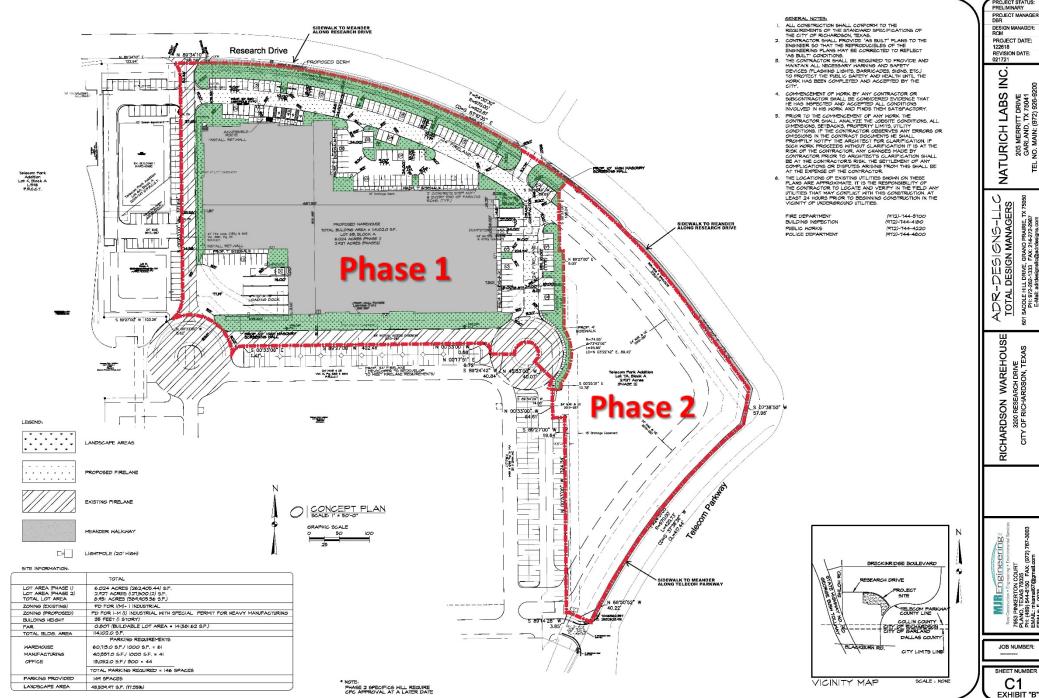
Office 1/300 SF

4 @ SWC of building

None facing Research Drive

Complete w/ Phase 1

Research Dr. & Telecom Pkwy.



PROJECT STATUS: PROJECT MANAGE

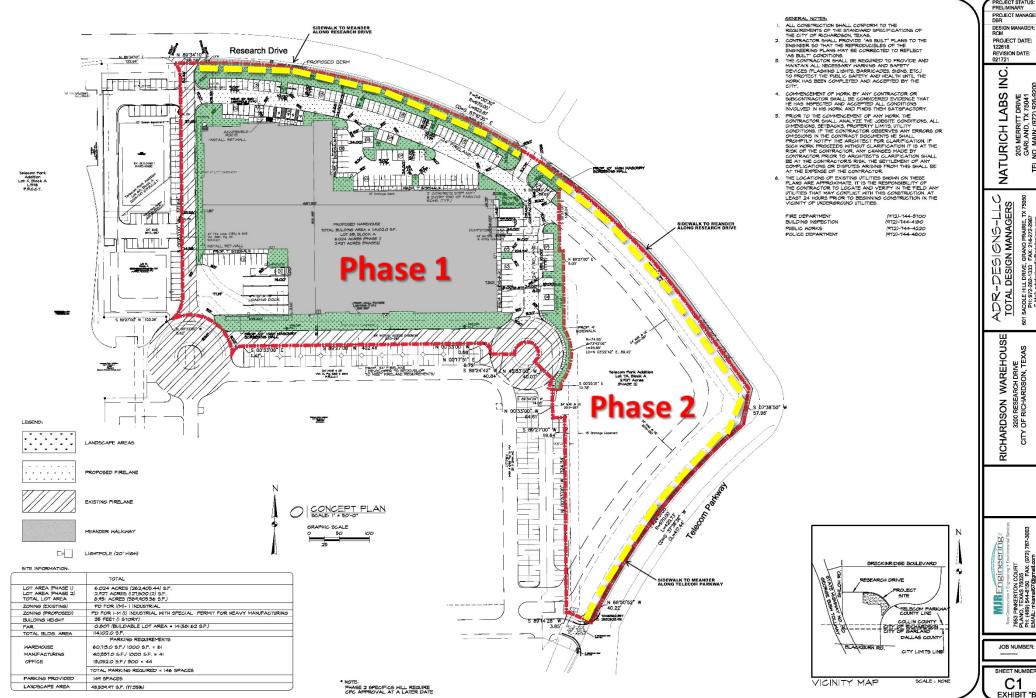
PROJECT DATE:

RICHARDSON WAREHOUSE 3200 RESEARCH DRIVE CITY OF RICHARDSON, TEXAS

JOB NUMBER:



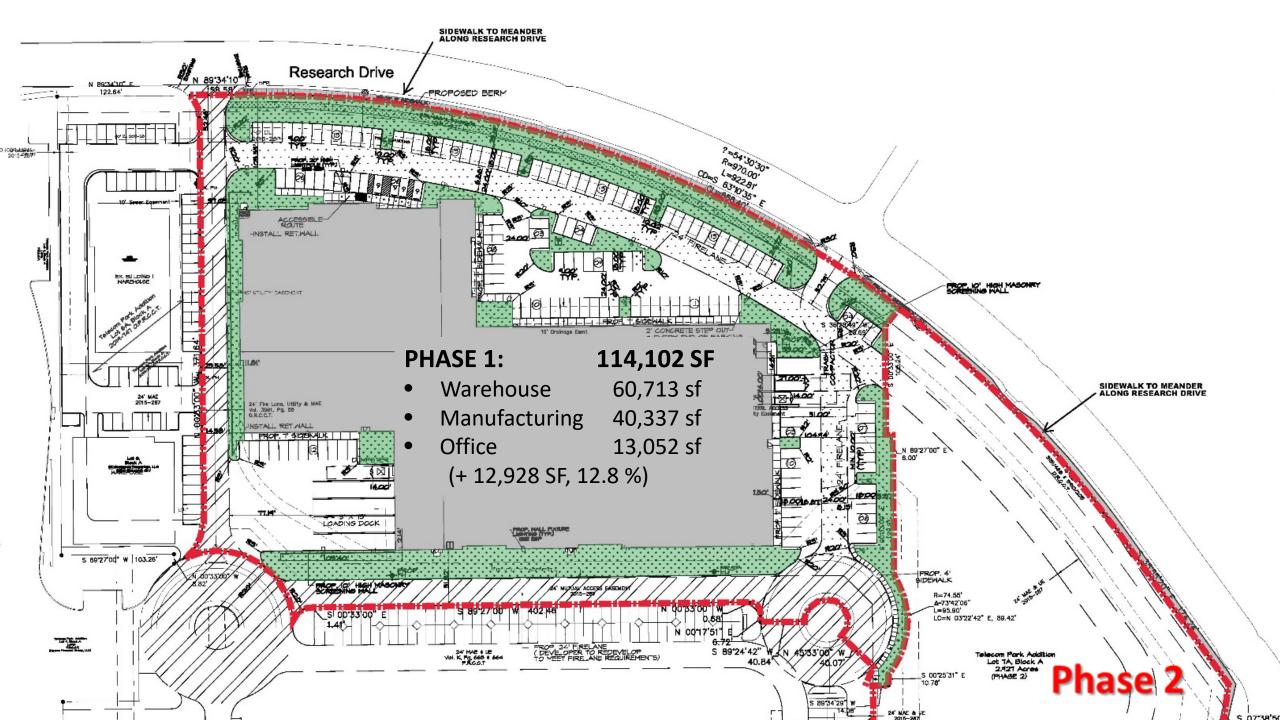


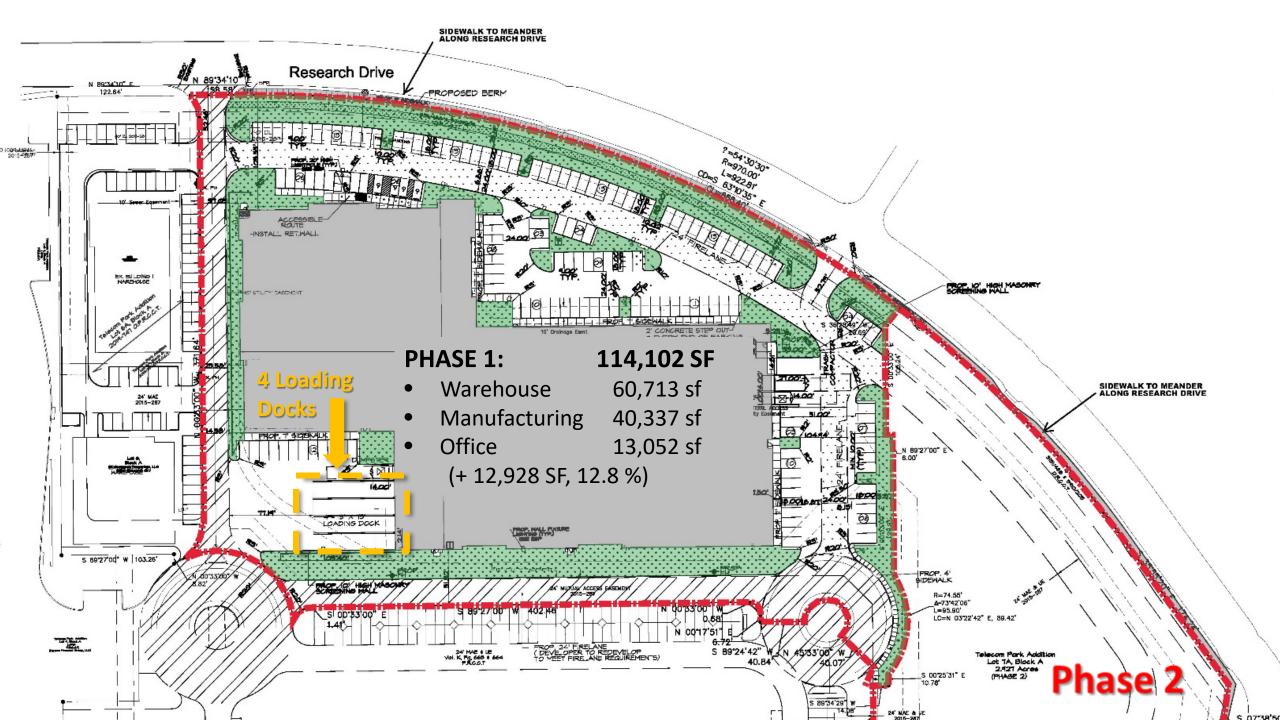


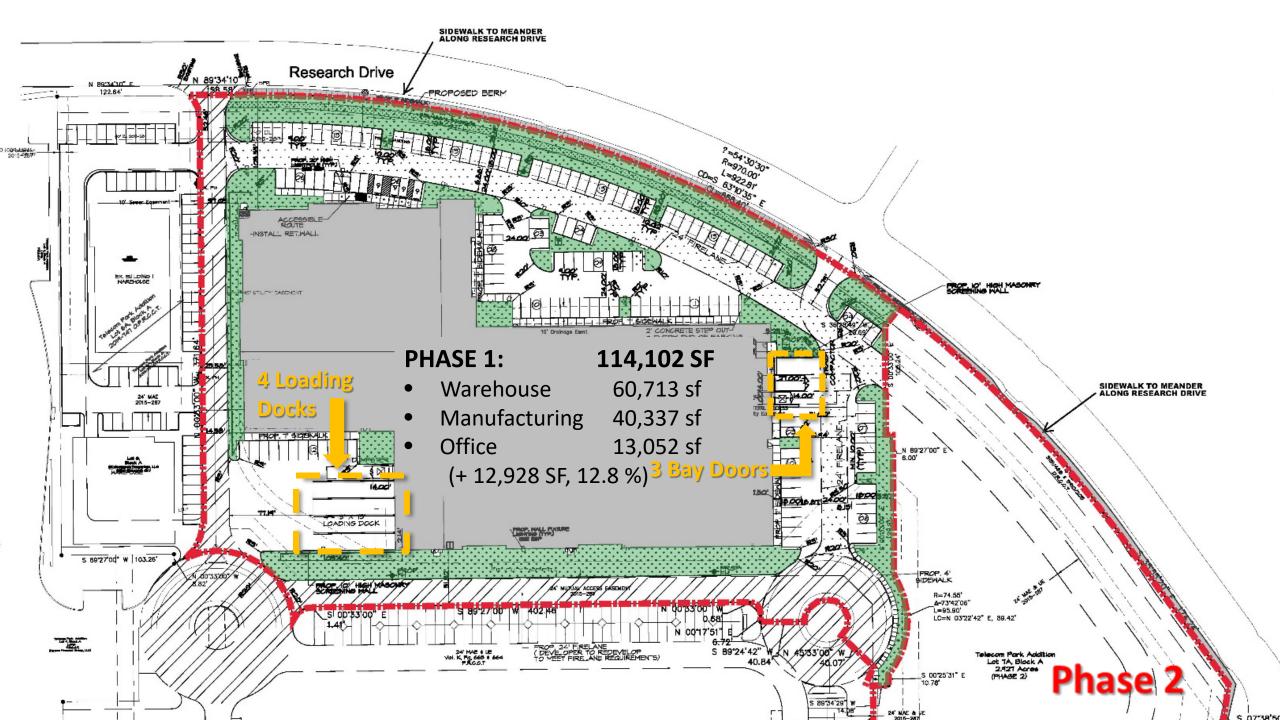
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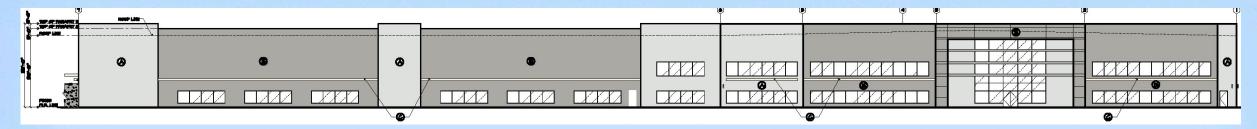




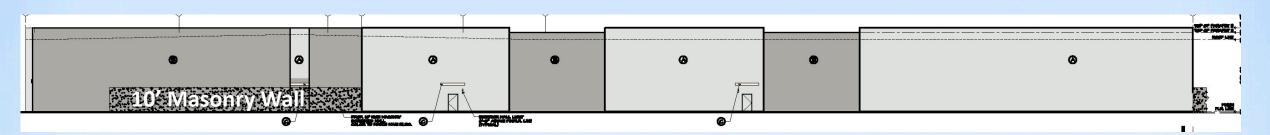






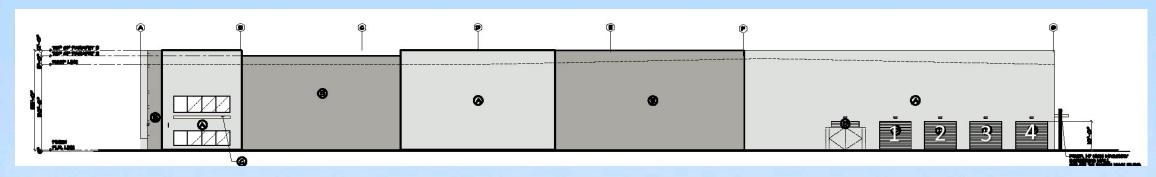


North Elevation (Research Drive)

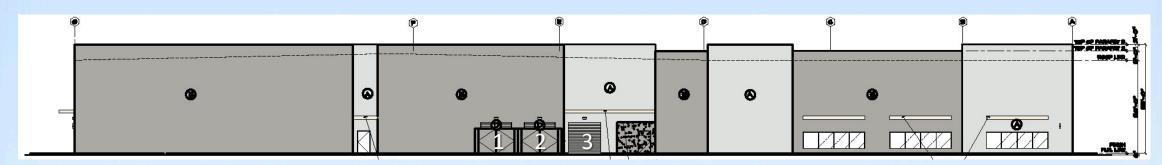


South Elevation (Mutual access drive/parking)



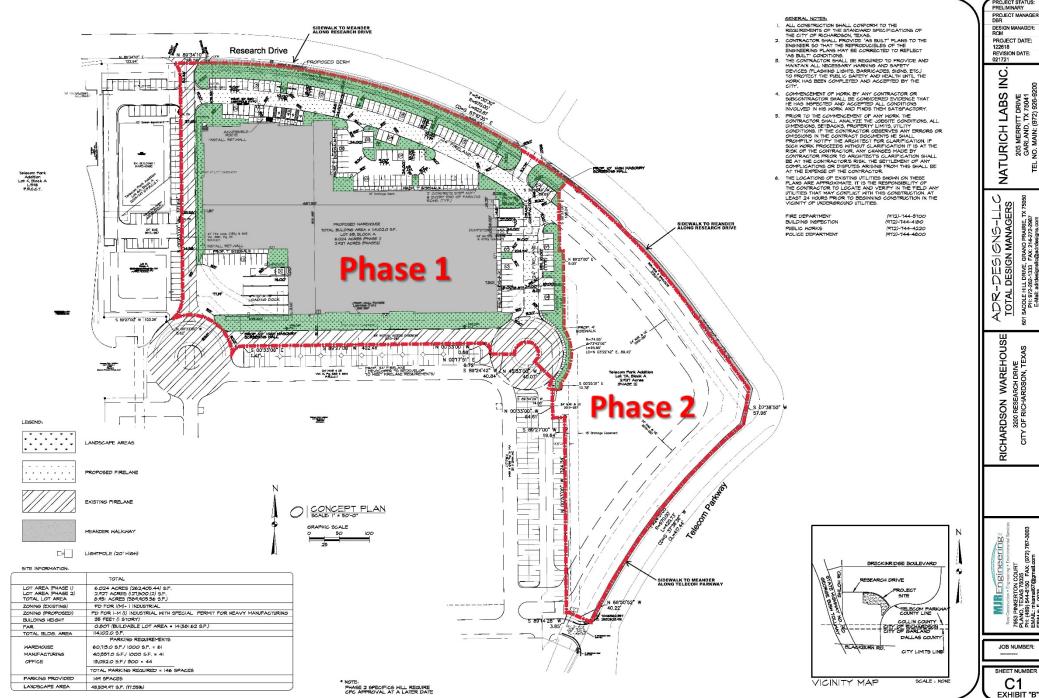


West Elevation (Mutual access drive/parking)



East Elevation (Phase 2 lot & Research Drive)





PROJECT STATUS: PROJECT MANAGE

PROJECT DATE:

RICHARDSON WAREHOUSE 3200 RESEARCH DRIVE CITY OF RICHARDSON, TEXAS

JOB NUMBER:







Agenda Item 7

Var 20-01

Side Lot Lines

CityLine Townhomes

City of Richardson Development Services

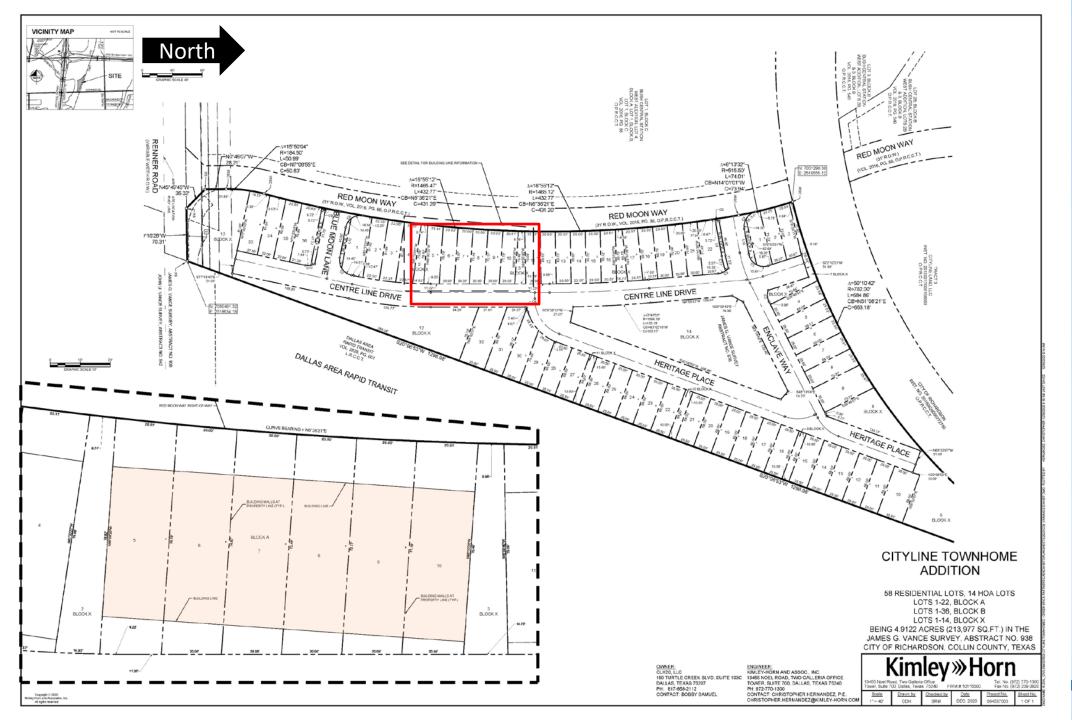






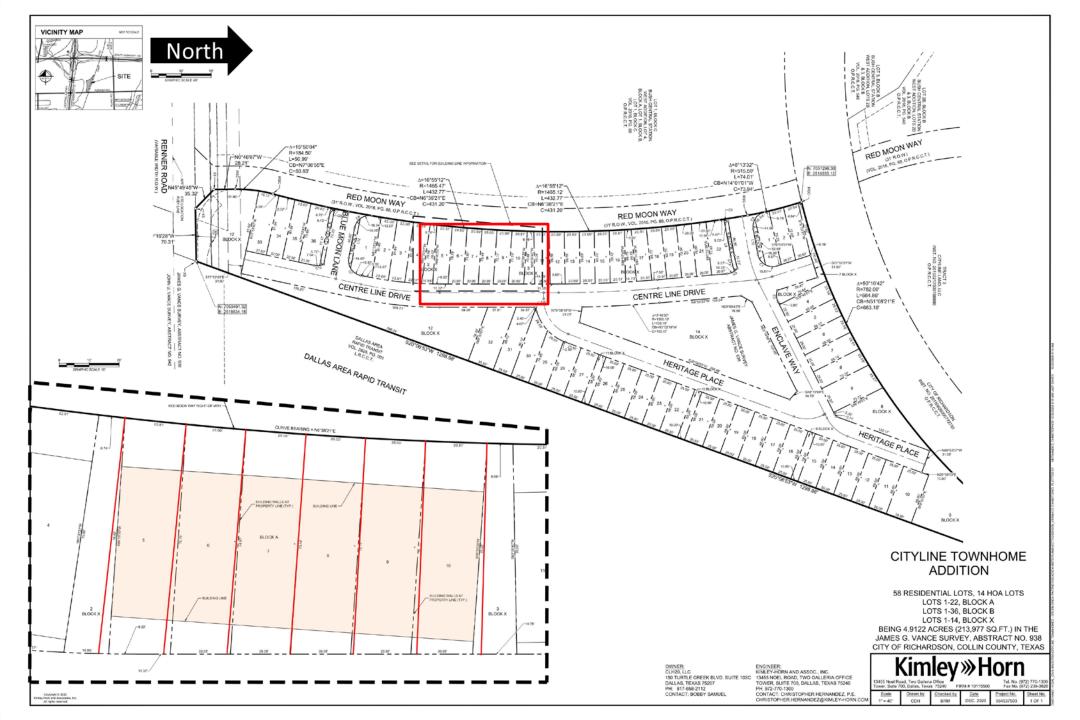












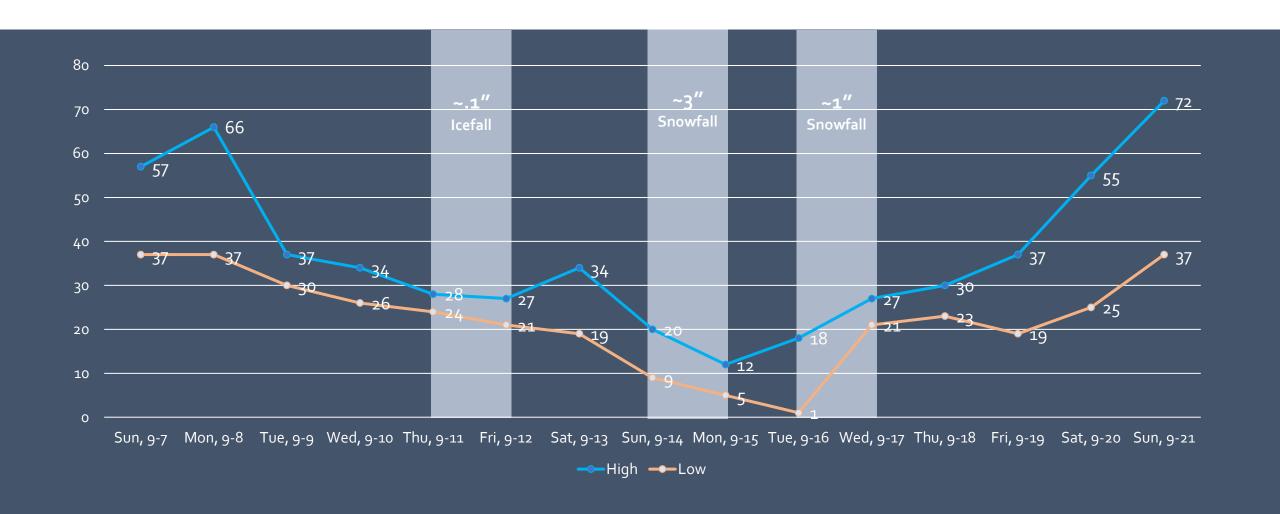




City Council Briefing: February 22, 2021

FEBRUARY 2021 WINTER STORM UPDATE

STORM TIMELINE

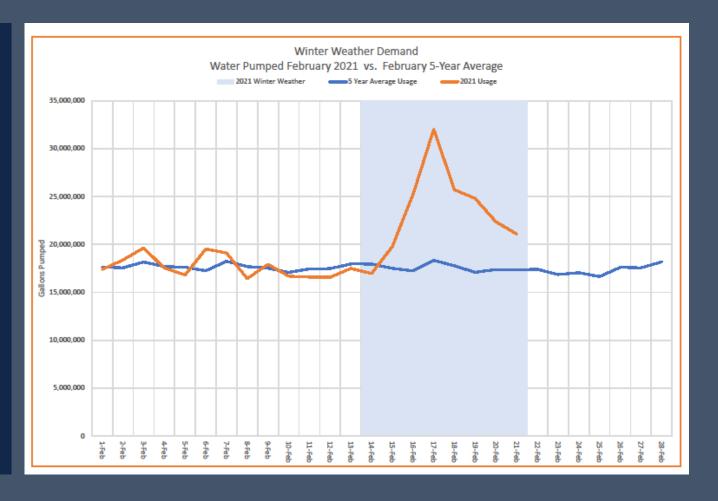


POWER OUTAGE TIMELINE



WATER SUPPLY & CONSERVATION EFFORTS

PLEASE LIMIT WATER DRIPPING * Water supplier needs customers to curtail all non-essential water use. * If you have power, leave your faucet dripping for 30 minutes on and then 2 hours off. * If you don't have power, leave faucets slow dripping.



- Office of Emergency Management
 - Monitored weather, power, water, gas and coordinated city-wide response
- Fire Department
 - Responded to 752 calls for service
 - EMS 268
 - Alarm/Sprinkler 211
 - Water Shutoff 130
 - Major Accidents 11
 - Opened warming center at Fire Stations #1, 3, and 4



- Police Department
 - Responded to 63 weather related accidents
 - Opened warming center at RPD HQ
 - Special assignment team conducted 148 welfare checks and warming center assistance
- 911 Communications
 - Received 8,031 incoming calls
 - Average of 803 calls a day/33 per hour
 - Operated out of two locations to ensure operations resiliency



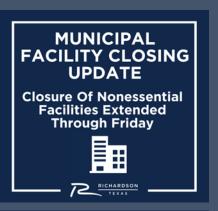
- Public Services
 - Sanded streets, alleys
 - Performed 748 emergency cut-offs
 - Responded to 26 water main breaks
- Transportation
 - Responded to 48 intersections impacted
 - Sustained traffic management center operations
- Fleet
 - Assisted Facilities with servicing generators
 - Assisted Public Services with emergency cut-offs

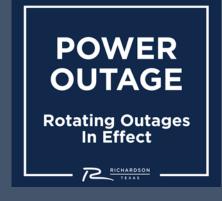


- Communications
 - 78 social media posts
 - 38 RichardsonToday.com stories
 - 26 cor.net stories
 - 9 Everbridge Callouts
 - www.cor.net/winterweather
 - 14 social media posts for partner agencies
 - DART, Atmos, NTMWD, Oncor, **ISDs**













- Building Inspection
 - Conducted emergency weekend and after hours electric and gas inspections
- Engineering/Facilities
 - Maintained generators at 8 facilities throughout storm
 - Responded to numerous water leaks in facilities
 - Assessed facilities before their reopening to ensure safety



- Parks
 - Maintained grounds at public buildings
 - Monitored/readied facilities for re-openings
 - Assisted Public Services with emergency cut-offs
 - Coordinated with warming centers to promote availability
- Animal Services
 - Cared for 45 animals daily
 - Dispatched to 21 calls for service



COMMUNITY WARMING CENTERS



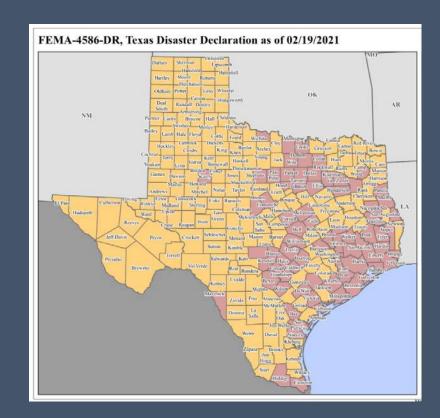




RECOVERY & RESTORATION

MAJOR DISASTER DECLARATION

- President Biden approved a Major Disaster Declaration for Texas, unlocking more federal resources to assist the state struggling to recover from deadly winter storms
- The President's approval allows the Federal Emergency
 Management Agency to provide more resources and
 assistance, including grants for temporary housing and
 repairs, low-cost loans to cover uninsured property losses and
 other programs to help communities recover
- The Biden Administration approved individual assistance in 77 counties and public (institution) assistance in all 254 counties
 - Public assistance is protective measures only at this time
 - 75% reimbursement level



IMPORTANT NEXT STEPS TO TAKE

- Richardson residents and businesses impacted by the winter weather should take the following steps:
 - Residents (homeowners and renters)
 - Complete Texas Department of Emergency Management (TDEM) Individual Damage Collection Survey
 - 2. Complete Federal Emergency Management Agency (FEMA) Individual Assistance Program application and/or Small Business Administration (SBA) Disaster Loan application
 - Businesses Owners
 - 1. Complete TDEM Individual Damage Collection Survey
 - 2. Complete SBA Disaster Loan application

INDIVIDUAL DAMAGE COLLECTION SURVEY





FEMA 🕢 @fema · 1h

Texas: if you sustained damages due to the winter storms & have insurance, document your damages before you start the clean-up process.

- Take photos of damages
- Start your insurance claim
- Save your expense receipts
- Report your damages to @TDEM: ow.ly/Ehzd50DFvvi



STORM DAMAGE?

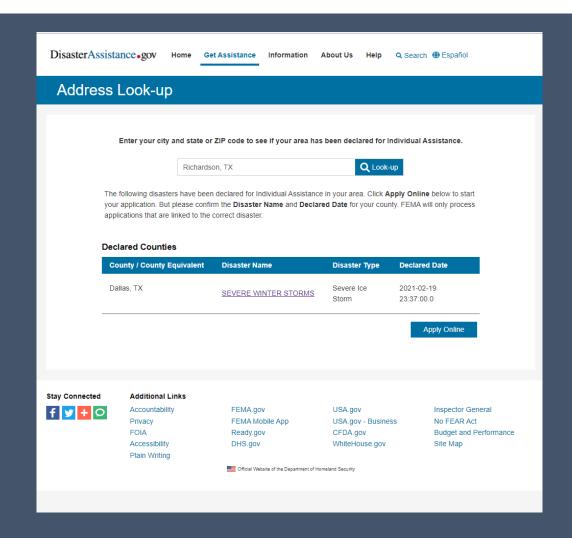
- Before you clean up, take photos of your damaged home and belongings. You do not need to wait for an inspector to view damage before cleaning up.
- 2 Make a list of damaged/lost items and gather any original receipts you have for those items.
- 3 Call your insurance agent to submit a claim.

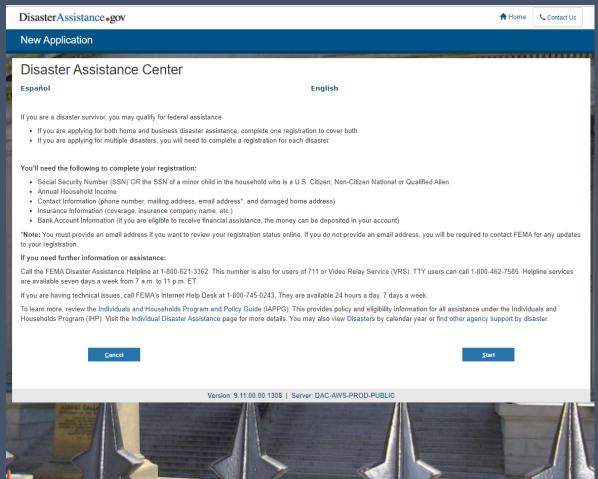
Having this info on hand will help speed up the process with your insurance company and other programs.



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INDIVIDUAL ASSISTANCE PROGRAM





DISASTER RECOVERY CENTER

- Purpose of Disaster Recover Center
 - Assist residents/business owners with completing the TDEM Individual Damage Collection Survey
 - Assist residents with completing the FEMA Individual Assistance Program
 - Assist residents/business owners with completing the SBA Disaster Loan application
 - Assess other needs residents/business owners may have and connect them with the appropriate community partner/resource
- Hours of Operation
 - Tuesday, February 23 Saturday, February 27
 - 9:00 am 3:00 pm in the Parks Room at City Hall
 - 3:00 pm 6:00 pm in the Richardson Library
- Center will be staffed by Community Services, Municipal Court, Finance and Library teams

"DRIP ALLOWANCE" ON WATER BILL

- Water users were encouraged to drip their faucets to help protect against frozen pipes
- The City will offer a \$15 "drip credit" to all residential and commercial water users
 - This is in addition to leak repair credits which are evaluated on a case-by-case basis
- Credit equal to approximately 1,500 gallons of water/sewer use
- Credit will appear during March starting with March 2 bills
- Contact Water Customer Service for leak repair credits associated with damaged pipes



WINTER WEATHER DEBRIS REMOVAL





WINTER WEATHER REPAIRS



My water was cut off. What do I do now?

Due to the severe winter weather, the main water line serving your residence or business was turned off at the city meter. Please make sure to turn on all fixtures and leave them in the "on" or "open" position. Once your pipe thaws this will allow water to flow freely.



Who do I contact about my water damage?

You will need to contact your insurance company. Most homeowner insurance policies cover sudden and accidental water damage. The Texas Department of insurance (TDI) can help you locate your agent or insurance company. Call TDI's Consumer Help Line at 800-25-3439 for assistance.

How do I find a plumber?

If you need plumbing work done, contact a state licensed plumber for a repair or an evaluation on any impacted plumbing systems. The state Board of Plumbing Examiners provides a Responsible Master Plumber List at https://vo.licensing.hpc.texas.gov/datamart/selsearchtype.do. A company offering/contracting plumbing services to the public must secure the services of at least one Responsible Master Plumber and have a current certificate of insurance on file with this agency.

Additionally, the City of Richardson requires all contractors to register with the city. This list can be found at http://discovery.cor.gov/Public/Bi/Contractors.nsf/Maln.xsp.

Are building permits required?

Building permits for repairs will be required in most cases. Please note permit fees related to repairs resulting from the severe winter storm will be waived. The online building permit portal allows plumbing contractors to obtain a permit anytime at www.cor.net/departments/building-inspection/online-permits. Permit forms are available at www.cor.net/departments/building-inspection/pdf-forms.

You may also submit the permit via e-mail at **permits@cor.gov**. Contact Building inspection staff at **972-744-4180** if you have any questions.

How do I schedule an inspection?

Building permits for storm repairs require inspections. Inspections are typically conducted from 8 a.m.-5 p.m. Monday-Friday. Inspection requests may be requested online any time at https://discovery.cor.gov/public/permits/permitinquiry.nsf/inspectionindex.html or via phone at 972-744-4180 during normal operating hours.

To assist with expediting repairs, after-hours inspections will be provided during the week and on the weekend. Please contact 972-744-4111 to schedule an after-hours inspection.

HOW TO TURN OFF YOUR WATER

Call 24-hour Response Center at 972-744-4111 (IF YOU CAN'T WAIT - DO THE FOLLOWING)

- First, check to see if you have a private shut-off valve.
 Usually located next to the house.
- Due to the Winter Weather Emergency, if you do not have a private shut-off valve, use the shut-off valve located at the meter.
- If all else fails, ask a neighbor or someone in your neighborhood for help. Someone will likely have a key or tool that will work.



CITY SUPPORT SUMMARY

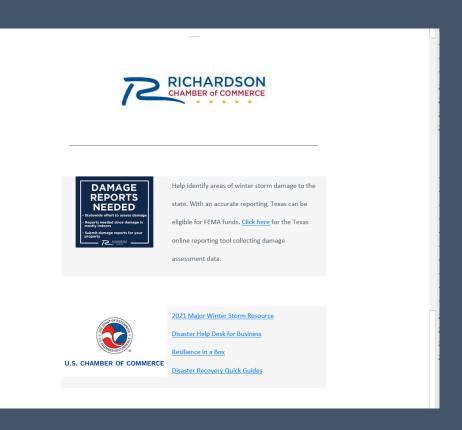
- Disaster Recovery Center
- Drip Allowance
- Lead Repair Credit (when applicable)
- Building/Plumbing Permit Fees Waived
- After hours/Weekend Inspections
- Free Rent-A-Bin (when applicable)
- Additional strategies will be considered as the situation evolves



PARTNERS SUPPORT THE RECOVERY







NEXT STEPS

- Promote opening of Disaster Recovery Center
- Resolution authorizing "Drip" Allowance" on March 1 Council Agenda
- Continue to monitor direction from FEMA and TDEM and promote additional/expanded opportunities for assistance
- Advocate and monitor reviews of ERCOT and other Texas emergency service agencies/services
- Thank our partners for their collaboration and response during this unprecedented winter weather event
- Thank the community for its resiliency, neighborly assistance, patience and confidence

