

SEARCH



Chances are, your dog didn't make it very far! Walk up and down the street calling their name. Carry a leash with you so passerbys know you're looking. It'll encourage someone to stop you if they had a sighting or know which way your pet went.

Ask everyone you pass if they've seen your pet – kids riding bikes, mailmen, delivery drivers, landscapers, etc. Walk along alleyways to see if you hear or see your dog in a neighbor's yard.

If you have a spam call blocker set up on your phone, turn it off so the microchip companies, shelters, and good Samaritans can reach you quickly.



COMMON MISCONCEPTION

"my dog is old and must've gone off to die" – Dogs don't go off with the intent to die alone and cold. When they don't feel good, they want comfort and warmth (you!). They want peace and quiet so they can rest where they are safe. Unlike humans, dogs don't anticipate or know about death as we do, so they are not fearing or preparing for what might happen.

"they must've been hit by a car" – Unfortunately, this is something that can happen. However, when a deceased dog is seen by a citizen, it is reported to Animal Services and an Officer picks up the remains. We scan all remains for microchips. We will hold the body for 5-10 days. If you are worried this may have happened to your dog, call the shelter and ask to check their deceased intakes to see if anything matching your pet has been picked up.

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WHEN YOU FIND YOUR DOG

Share your happy news with neighbors and friends. Take down posters. Notify our shelter so we can remove your lost post
If your dog isn't already chipped, we are pleased to offer microchipping for \$15 at our shelter during business hours – no appointment needed.

LOST DOG?



Important Information if
Your Dog is Missing



MICROCHIPPED?

Call the microchip distributor company your dog is registered with to verify your contact information is correct and to have your pet's chip flagged as "missing".

Not sure which company your dog's chip is with?

If you know the chip number:

➤ go to www.microchiplookup.com, type it in, and call the company that results

If you don't know the chip number:

➤ call your vet or the adoption group you got your dog from to see if they have it on record



SCAMS

Unfortunately, there are heartless people who will prey on distraught pet owners by claiming they have the pet and will return it for a price. These are scams and should be reported. If someone claims they have your pet, ask for a photo. Today, everyone has a smartphone and can easily text a picture in seconds. If they say they can't, chances are they have never seen the pet and they are just looking for money.

SHELTER LOST REPORT

Visit our website at:

cor.net/departments/animal-services

and click on "Lost or Found Animals". From there, you need to post a lost report that will go up instantly and stay up for 2 weeks. It'll allow Officers to keep an eye out as stray animals are picked up.

Check this website every day under "found dogs" and "found – now at the shelter" to see what's been reported and to keep an eye on the new arrivals.



check the shelters

Visit the shelter **in-person** and view all of the stray dogs. Simply calling is not enough. Your pet may not be listed yet with the front desk when you call or the description in the computer may not match how you describe your pet. Only you can positively identify your dog.

Additionally, call and visit the city shelters for neighboring cities, in case your dog made it past city lines. They can travel quite a distance.

To allow for some piece of mind, make note that if a dog is found in Richardson, only the Richardson shelter can take it. If a dog is found in Garland, only the Garland shelter can take it (and so on).

Even if a dog was found **very close** to our city, every shelter has the same policy – the pet must go to the city it was found in. That's the best way to make sure there's a straightforward way for families to be reunited.



reach out
for help from others

Utilize media sites, like [Facebook.com](https://www.facebook.com), to use their pet forums for your area, such as the "Richardson, TX - Lost and Found Pets" group.

Post on your community app, [Nextdoor](https://www.nextdoor.com), and ask your neighbors to keep an eye out – make sure to attach a picture.

Make a report with [PawBoost.com](https://www.pawboost.com), and it will distribute the posting to local shelters, vet clinics, and social media sites.