City Council Meeting Handouts

January 22, 2024

- I. Sale of Series 2024 Debt Obligations
- II. Over 65 and Disabled Persons Exemption
- III. Library Services Strategic Plan and Outreach Van
- IV. Mobile Food Vendor Ordinance Update
- V. Public/Semi-Public Pool Regulations

Debt Issuance Plan Series 2024

• \$67,530,00	0 Genera	I Obligation Bonds (Tax Exempt)						
o \$67,53	0,000 Gene	ral Obligation Bonds						
•	4,065,000	Drainage	20-Yr 20-Yr 20-Yr 20-Yr 20-Yr 20-Yr					
• \$20,955,000) Certific	ates of Obligation (Tax Exempt)						
o \$3,000	,000 Tax-Su	pported Certificates of Obligation						
-	3,000,000	Library Renovation Supplement	20-Yr					
o \$1,610	,000 Tax-Su	pported Certificates of Obligation						
•	1,610,000	Fire Equipment	8-Yr					
 \$1,645,000 Self-Supporting Certificates of Obligation 								
•	1,645,000	Solid Waste Equipment	8-Yr					
o \$ 14,7 0)0,000 Self-	Supporting Certificates of Obligation						
•	1,200,000	Water and Sewer CIP	15-Yr					
•	13,500,000	Water and Sewer CIP	20-Yr					

- \$88,485,000 Total Sale, Series 2024*
- * Preliminary Estimate Subject to Change



City of Richardson, Texas

General Obligation Bonds, Series 2024 Combination Tax and Revenue Certificates of Obligation, Series 2024

Projected	Schedule	of Events
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Jan-24	Fe	14 Mar-24 Apr-24 May-24	May-24							
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28 29 30 31	25 26 27 2	29 24 25 26 27 28 29 30 28 29 30 26 27 28 29	30 31							
By	Day	Event								
12-Feb-24	Monday	Provide initial draft of Preliminary Official Statement	Provide initial draft of Preliminary Official Statement							
		to City and Bond Counsel for comments and modifications								
26-Feb-24	Monday	City Council passes Resolution authorizing Notice of Intent								
	·	Publication for Certificates of Obligation								
		First Publication of Notice of Intent to Issue Certificates (No later than 3/7/2024). Notice of Intent to								
29-Feb-24	Thursday	be posted to City's website and to remain publicly posted until after bond sale.								
1-Mar-24 Friday		Receive updated information for Preliminary Official Statement								
		from City and Bond Counsel Comments								
6-Mar-24 Wednesday		Send revised draft Preliminary Official Statement to City and								
-		Bond Counsel for comments and modifications and to Rating Agencies								
7-Mar-24 Thursday Sec		Second Publication of Notice of Intent to Issue Certificates (exactly one week following first publication)								
	,		, í							
Week of March 18, 2024		Rating Meetings								
		0 0								
9-Apr-24	Tuesday	Receive credit ratings and Final Comments to Offering Documents	Receive credit ratings and Final Comments to Offering Documents							
11-Apr-24	Thursday	Distribute Preliminary Official Statement electronically through i-Deal Prospectus								
22-Apr-24 Monday		Bond Sale: City Council passes Ordinances								
and Approves sale of Bonds and Certificates										
22-May-24	Wednesday	Closing and delivery of Funds								



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Finance

Review of 65+ & Disabled Persons Exemption

City Council Briefing: January 22, 2024







City Council Goals & Strategies

Strategy

Maintain strong fund balance and bond rating

• Tactic

Annually evaluate property tax exemptions in conjunction with financial policies

Market Value v. Taxable Value

- Market Value: Price at which a property would sell under prevailing market conditions
- Taxable Value: Market value minus exemptions
- Tax Levy: Taxable Value x Adopted Tax Rate

Example

Market Value	\$ 436,966
Less Sr Exemp	(130,000)
Taxable Value	\$ 306,966
x Tax Rate/\$100	0.0056095
Tax Levy	\$ 1,722

Background

- City of Richardson Financial Policies provide that the 65+ & Disabled Persons Exemption:
 - Is reviewed annually
 - Has a goal to maintain a tax benefit of approximately 30% of the average senior's home value
- The exemption was increased from \$105,000 to \$130,000 for FY 2023
- After receipt of 2023 Certified Values the exemption amounted to 29.75% of the average market value of a senior's home

Current Review

- 8,803 accounts currently receive the exemption
 - 31.3% of all residential accounts
 - Number of accounts receiving the exemption in FY 2024 compared to FY 2023 increased by 4.17%
 - The number of accounts receiving the exemption has grown at a rate of 1.40% annually over the past 5 years

Current Review

- At current tax rate of \$0.56095/\$100 of property value
 - \$130,000 Exemption = \$729 reduction
 - Each \$5,000 value increment = \$28.05 reduction
- For FY 2024, the exemption amounted to \$6,331,151 in exempted City taxes
- With no change to the exemption amount for FY 2025, total City exempted taxes are estimated at \$6,483,650
 - Assumes 5% home value growth and 1% increase in number of accounts

Projected Fiscal Impact of Exemption for FY 2025

- Average market value of a senior's home is \$436,966
- At current values, 30% financial policy goal would necessitate an exemption amount of \$131,090
- The chart below shows various exemption values assuming a 5% value increase and 1% increase in the number of accounts

Value Avera		% of Average Sr. Value	Total Cost	Ge	eneral Fund Impact	De	ebt Service Impact	Inc	Total cremental Cost	Homeo Total Sa	
\$	130,000	28.33%	\$ 6,483,650	\$	3,966,360	\$	2,517,290	\$	0	\$	729
\$	135,000	29.42%	\$ 6,733,021	\$	4,118,912	\$	2,614,109	\$	249,371	\$	757
\$	140,000	30.51%	\$ 6,982,393	\$	4,271,464	\$	2,710,929	\$	498,743	\$	785
\$	145,000	31.60%	\$ 7,231,764	\$	4,424,017	\$	2,807,747	\$	748,114	\$	813

Recommendation

- The current \$130,000 exemption is estimated to generate a 28.33% tax benefit after factoring residential value growth of 5%
- Staff recommends increasing the exemption to \$145,000
 - This increase will provide an estimated 31.60% tax benefit for FY 2025
 - Total savings of \$813 or \$84 increase for a Senior
 - City exempted taxes are estimated at \$7,231,764

Next Steps

- Accept City Council feedback
- An increase in the exemption must be approved before July 1, 2024 to be effective for FY 2025
- Upon direction, ordinance to increase the exemption will be placed on the February 12, 2024 agenda for City Council consideration
- Staff will monitor impacts for budgetary purposes and brief City Council during the summer 2024 budget process as needed

Richardson Public Library Strategic Plan 2024-2029



Council Presentation January 22, 2024

Jenny Davidson Director of Library Services





Objectives

- Review the Library's Strategic Plan 2024 2029
- Receive City Council input and feedback for implementation on January 22, 2024
- Update on Library Outreach Van and temporary location

Council Strategy

• Improve access, usability, and user experience with policies, processes, and procedures

Council Tactic

• Implement Richardson Public Library Strategic Plan 2024 - 2029

Introduction

As part of the Texas State Library and Archives Commission Public Library Accreditation requirements, public libraries in Texas must have a long-range plan that is approved by its governing board. This plan must be reviewed and updated at least every five years and must include a collection development element and a technology element. (**13 Tex. Admin. Code § 1.83 (2014)**)

Past Plans include:

1999 Long Range Plan
2003 Space Allocation Plan
2012 Long Range Plan
2018 – 2023 Strategic Plan

Accomplishments Since 2018 Plan

- Service hours were increased from 64 to 68 hours per week giving the Library Exemplary status (Texas Library Association Standards)
- Automatic renewal of materials
- Added Wi-Fi hotspots for checkout
- Added Curbside Delivery
- Eliminated overdue fees
- Expanded partnerships with other City Departments by participating with Wildflower! Kids Area, other City celebrations, and IQHQ programs

Accomplishments Since 2018 Plan

- Obtained community support for renovated building
- Library moved to temporary location
- Continue adding new digital platforms for materials and on-line learning
- Continue to adapt programming to add new technology classes and gaming programs for all ages
- Added Instagram as a Library social media outlet
- Worked with COR IT Department to implement SaaS solution for Library Catalog and a new web-based catalog
- Installed laptop kiosk for patron use

Strategic Planning Engagement

Work on the Strategic Plan 2024 - 2029 began in Spring 2022. Input was received via:

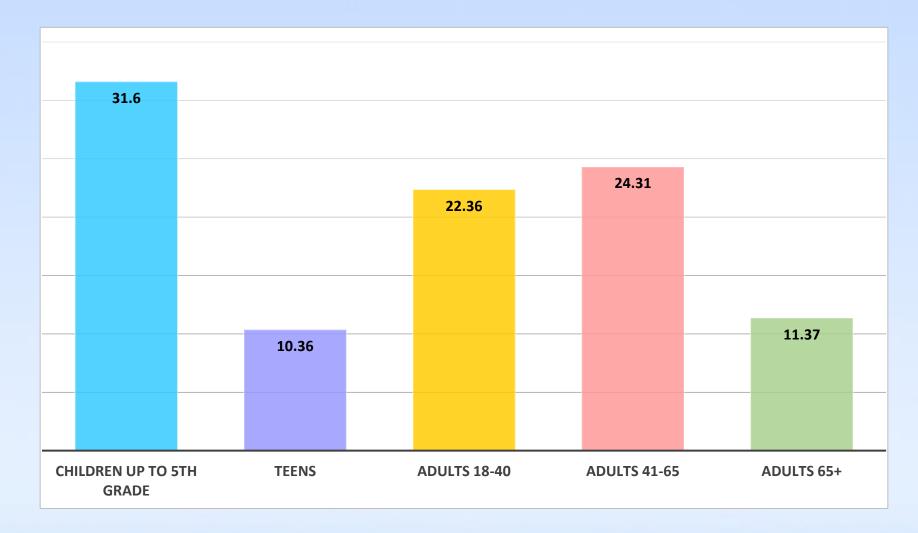
- 2021 Richardson Bond Library Renovation Survey for the public (876 respondents)
- Architect led Focus Groups with residents, teens, Library partner groups, City Council, and City staff (65 attendees):
 - Library Board
 - Friends of the Richardson Library
 - Richardson Adult Literacy Center
 - Richardson Civic Art Society
 - Book Club attendees and Library Volunteers

- Richardson Reads One Book
- Writers Guild of Texas
- University of Texas at Dallas, Richardson ISD, Plano ISD
- Teens and Parents of young children

Strategic Planning Engagement

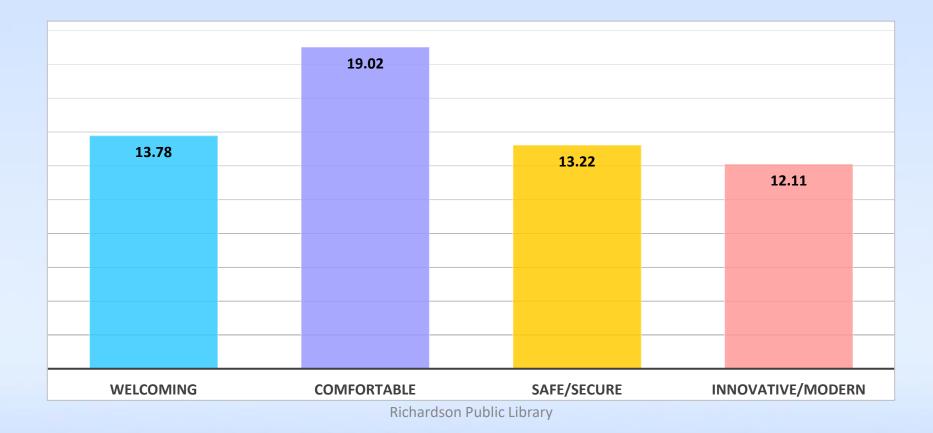
- Meeting with the Mayor's Blue-Ribbon Committee in Sept. 2022
 - Identify priorities of Richardson Community
 - Provide additional guidelines for creating inclusive spaces
 - Recommend additional programs especially for Library to serve a diverse community
- ToP Facilitation Method was used with Library Staff in Sept. 2023 Inservice Day session to develop updated Library Mission and Vision statements

Age Groups of Respondents of Public Survey



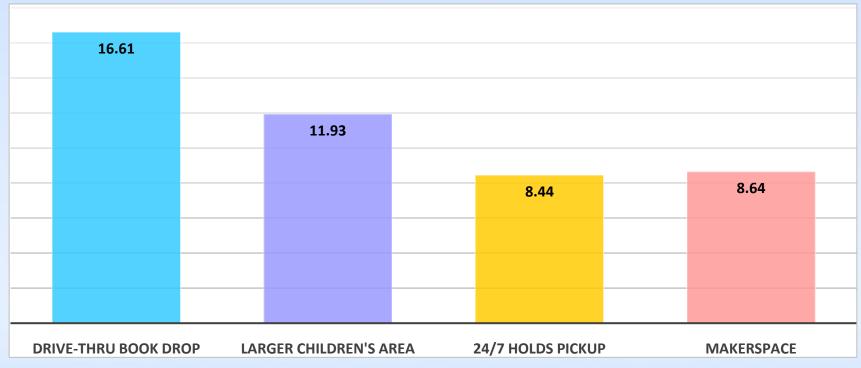
Public Survey & Focus Group Key Findings

- Collections and reading for enjoyment was most important
- Top four things people hope for in a renovated library include: welcoming, comfortable, safe/secure, and innovative/modern



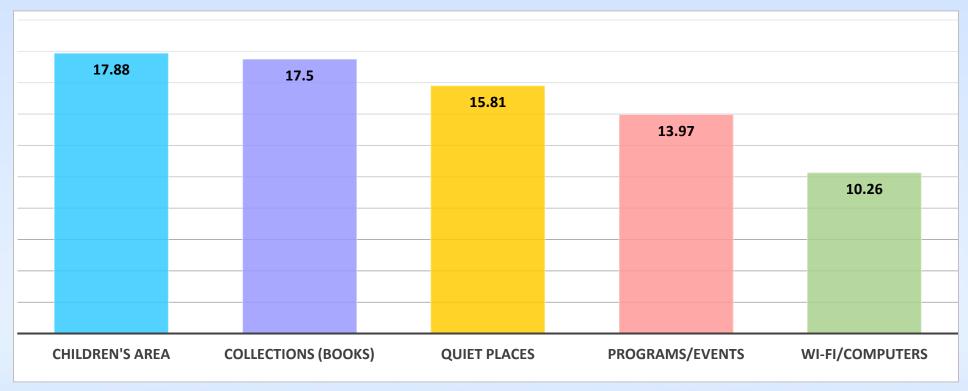
Public Survey & Focus Group Key Findings

- Most requested new offerings include: drive-thru book drop, larger children's and teen spaces, after hours holds pickup, and improved makerspace and classrooms
- Frequently mentioned: larger digital collection, more programs, better bathrooms, improved natural lighting and views, strong Wi-Fi and more power outlets



Public Survey & Focus Group Key Findings

 People love these things about the existing library: children's area, quiet places to study and read, the book collection, diverse programs and events, and availability of Wi-Fi and public computers



Mission

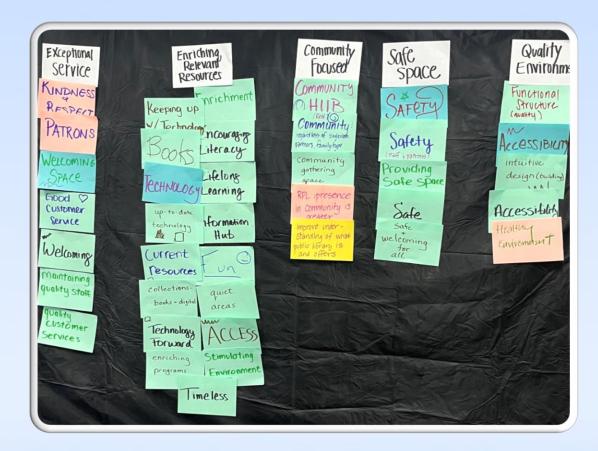
Richardson Public Library provides welcoming, inclusive, high-quality services and resources that serve the entire community.





Vision

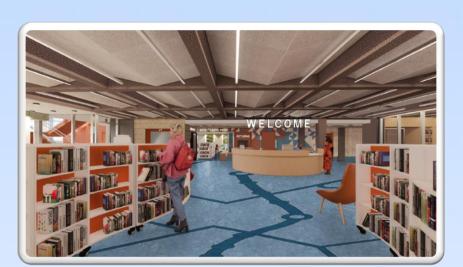
Richardson Public Library is a vibrant community hub that offers a welcoming space for all people to learn, play, connect, and engage.



Strategic Priorities

- People
- Place

Technology







People

The Library provides a space for reading, learning, and sharing ideas – the center for life-long learning for its patrons. The Library seeks to increase the sense of community and citizen engagement through programming initiatives that celebrate Richardson's diversity. Material selection will reflect the evolving interests and lifestyles of the community. The Library will look for additional opportunities to add to its current outreach library services to engage users who do not come to the physical library.

People Action Items

- Continue to offer multiple opportunities to build skills in the areas of early literacy, adult literacy, and digital literacy
- Plan more targeted programs for children and young people with varying needs
- Expand Adulting 101 programming for all ages
- Expand maker space programming to all ages, as well as add additional maker equipment for various arts and technology
- Support and react to established and emerging community interests and need
- Position the Library as a cultural and community center and leader
- Continue connecting and engaging with the community
- Seek partnerships with City departments and other community entities to meet shared goals

People Action Items

- Acquire a branded outreach van to enhance outreach efforts such as mobile storytimes, library card drives, learning labs, City festivals, and other underserved areas of Richardson
- Anticipate and meet the informational, educational, cultural and recreational needs of our diverse community with current dynamic library collections
- Make changes where possible in procedures and policies to ensure an excellent customer experience and continue to provide training and support to staff in making customer service their top priority
- Raise awareness and visibility about the range of services offered
- Lead the community in the acquisition, sharing and safekeeping of materials related to the history of Richardson and its founding families

Place

Maintaining services in a smaller temporary space and actively completing the planning stages of a renovated library building will continue over the next five years. According to the Library Master Plan and Guiding Principles, the Library renovation goal is to revitalize and transform Richardson's iconic building into a vibrant, flexible 21st-century library that serves all of Richardson's stakeholders.



Place Action Items

- Create welcoming, safe, and secure spaces that promote a sense of community pride and are responsive to public access concerns, with increased emergency exits
- Provide intuitive entry and wayfinding and highly visible stairs with easy access between floors
- Present generous views of the fountain plaza from three floors, expanding the natural light
- Generate collaborative, adaptable, and versatile spaces with durable equipment for all users

Place Action Items

- Install a drive-up book drop
- Update and improve mechanical, electrical, and plumbing systems (MEP)



Place Action Items

- Enable flexibility with furniture solutions vs. fixed rooms
- Consolidate staff areas for improved efficiency for Library employees and patrons
- Improve quantity of power outlets, brighter, more energy efficient lighting, better connectivity
- Increase Children and Teen spaces to engage with the youngest community members through up-to-date technology and activities
- Expand group spaces to include reservable meeting spaces, teaching classrooms, large, adaptable event rooms, a dedicated maker space, and Local History Room

Technology

The Library's online presence serves as a virtual branch, offering information and services 24/7. The Library strives to be current on the best technologies for delivering content to patrons as well as providing current materials, programs, and services to explore new topics in digital literacy. The Library will continue seeking new and better digital platforms for providing content and will be adding enhancements to the online catalog to improve the customer experience. The Library will maximize potential website opportunities for easier citizen engagement and better marketing of popular library materials and services.

Technology Action Items

- Offer a virtual presence online that is user-friendly, clear, fluid, and relevant
- Respond to the evolving needs of the community to receive information in new formats, recognizing that rapidly changing digital and web-based services will drive space needs and adaptations
- Add more eBooks, digital audiobooks, and streaming media to the current collection and will investigate additional platforms for downloadable digital products that could add variety to the Library's offerings
- Provide our community with the knowledge and tools needed to succeed in an information society by offering a variety of technology instruction based on current community needs
- Expand support for patrons learning how to use new devices and software by actively
 offering book-a-librarian sessions

Technology Action Items

- Connect with more tech experts in the community, such as IQHQ experts, for advice and programs
- Add services and materials for gaming enthusiasts
- Continue to utilize new and existing social media to better communicate with new generations of library users
- Continue to partner with the City IT department in exploring upgrades to our ILS (Integrated Library Systems) to enhance customer experiences, security, and services
- Use technology to issue library cards offsite during community outreach efforts

Approval Process

- Review of Mission and Vision Statement with Library Staff October 2023
- Approval of Strategic Plan by Library Supervisors October 2023
- Review by Library Board at November 2023 meeting
- Unanimously approved by Library Board at January 2024 meeting
- Share with City Council for feedback and implementation on January 22, 2024

Moving Forward

Initiate outreach and marketing by:

- Linking to complete strategic plan on Library webpage: <u>www.cor.net/library</u>
- Public information brochures
- Outreach presentations
- Periodic council updates



Library Outreach Van Update

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Library





Council Strategy

• Promote avenues for public engagement and input

Council Tactic

 Engage Community and Customers through utilization of the new Library Outreach Van

Library Outreach Van

- Ford Transit 350 Van
- Van is currently in Fleet being upfitted with shelving, storage and safety features
- Library is reclassifying a position to hire a librarian to run the outreach program





Library Outreach Van

- This librarian will be working with local organizations and other City departments to set up an outreach schedule
- All Library staff will work at least one event during the year
- We have received additional funding from two organizations:
 - \$30,000 from the Friends of the Library to help finish out the inside of the van
 - \$5,000 grant from Richardson Rotary to purchase supplies and activities for the van
- Anticipate April to be using the van around town.





Library Update

	October	November	December	Total
Visitors	5,744	16,458	14,066	36,268
Storytime Attendance	276	738	129	1,143
Youth Program Attendance	162	255	661	1,078
Adult Program Attendance	95	132	152	379
Outreach	1,187	450	7,434	9,071
Total Circulation	22,136	83,349	62,362	167,847
Total Active Patrons	40,422	40,504	41,090	















Questions?



Mobile Food Vendor Ordinance Update

City Council Meeting – January 22, 2024

City of Richardson Health Department









Council Strategy

- Document and continuously improve business processes
- Improve access, usability, and user experience with policies, processes, and procedures







Overview

- House Bill 2878 was passed by the Texas State Legislature. Effective September 1, 2023, any mobile food vendor conducting business in multiple municipalities within Dallas County must secure a permit from the Dallas County Health and Human Services Department.
- Mobile food vendors operating in the Dallas County portion of the city of Richardson and other municipalities within the county are no longer required to obtain an annual permit from the City of Richardson Health Department.



Overview

- A mobile food vendor permit issued by Dallas County does not exempt the vendor from adhering to Richardson's local laws and regulations about zoning, parking, non-food truck restrictions, requirements for police and fire permits, and other relevant ordinances.
- HB 2878 affects only two (2) counties, Tarrant and Dallas. If mobile vendors operate on the Collin County side of the city, they are still required to obtain an annual permit from the Richardson Health Department.



The Impact on Operations

- Dallas County will now be responsible for conducting health and safety inspections in connection with the permitting process, rather than Richardson.
- MFUs must comply with the fire and safety inspection requirements for the cities and/or unincorporated areas where they plan to operate. MFUs must provide proof of completed fire and safety inspection(s) at the time of inspection at Dallas County.
- The Richardson Health Department will continue to perform health and safety inspections, both routinely and at temporary events.



The Impact on Operations

- Historically, the Health Department issued approximately 10-15 mobile vending permits annually.
- Following the implementation of HB2878, the Health Department will issue permits to vendors operating only in the Collin County portion of the city. There are currently seven (7) mobile vendors operating in Collin County.
- Fiscal impact of less than \$2,000 in loss revenue annually



Mobile Food Unit Regulations

- Currently regulated in Chapter 12 Licenses, Taxation and Miscellaneous Business Regulations:
 - Sec. 12-121. Sale of merchandise on public right-of-way, city parks & mobile vendor
 - Outlined parameters from part (a) to (k)
 - No person shall engage in or attempt to engage in any mobile vending operation involving food products unless such person has in his immediate possession a valid solicitor's permit and <u>health permit issued to him by the</u> <u>city.</u>



- To amend the City of Richardson Ordinance to align with the modifications introduced by HB2878:
 - The addition of Sec 12-121 A. <u>Mobile Food Service</u> <u>Establishments Permitted by Dallas County, Texas</u>
 - It shall be unlawful and an offense for a person to operate a mobile food service establishment in the portion of the city located in Dallas County unless the person has a current valid permit issued by Dallas County for the operation of the mobile food establishment to operate in Dallas County.
 - Stipulations to uphold all parameters in Sec. 12-121 (a)-(K)



Next Steps

Make the necessary amendments to Chapter 12 Licenses, Taxation, and Miscellaneous Business Regulations

Include it on the February 12th agenda for adoption





Proposed Changes to Public/Semi-Public Pool Regulations City Council Meeting – January 22, 2024









Council Strategy

- Document and continuously improve business processes
- Improve access, usability, and user experience with policies, processes, and procedures



Swimming Pool Inspection Program Overview

- The Richardson Health Department conducts inspections of all public and semi-public swimming pools & spas within the city.
- All public and semi-public pools & spas are required to have a permit to operate.



Pool Inspection Program Overview

- 186 total pools, spas, and splash pads
 - 162 outdoor
 - 18 indoor
 - 6 splash pad
- Outdoor pools/spas are inspected at least twice per season (May- September)
- Indoor pools are inspected quarterly per year



Pool Inspection Program Overview

- Inspections concentrate on the public health and safety aspects of pool and spa operations, including:
 - Maintenance
 - Water clarity
 - Water chemistry
 - Fencing/enclosure
 - Safety equipment; and
 - Warning signs

Opportunity to Update Current Code

- Richardson Code of Ordinances Chapter 10, Article VI Public Swimming Pool Operation and Maintenance
- Lacks updated safety and sanitation standards for pools, spas, public interactive water features and fountains, and artificial swimming lagoons
- In 2021, the Texas Department of State Health Services (DSHS) revised its code, with the latest update implemented on January 1, 2023.
- Up until this point, we have offered these as recommendations since 2021, evolving as they undergo continuous refinement.



- Complete replacement of current ordinance
- Adopt, by reference, the Texas Dept. of State Health Services (DSHS) Pool Code
 - Texas Administrative Code Title 25, Chapter 265
 - Subchapter L (Public Swimming Pools and Spas)
 - Subchapter M (Public Interactive Water Features)
 - Subchapter K (Artificial Swimming Lagoons)



What is a Public Interactive Water Feature (PIWF)?





Any indoor or outdoor installation maintained for public recreation that includes water sprays, dancing water jets, waterfalls, dumping buckets, or shooting water cannons in various arrays to wet the persons playing in the spray streams

What is an Artificial Lagoon?

An artificial body of water used for recreational purposes with more than 20,000 square feet of surface area, an artificial liner, and a method of disinfectant. The term does not include a body of water open to the public that continuously recirculates water from a spring or a pool. The term "lagoon" means "artificial swimming lagoon."









- State Pool Code requires:
 - Approved drain covers to be installed
 - A pump for a pool or spa must not be operated if the drain grate or cover is missing, broken, or loose
 - The electrical system of a pool or spa must be maintained, repaired, or replaced by a licensed electrician. Prohibits the use of extension cords
 - All portions of the water distribution system must be protected against backflow and back siphonage
 - Filter backwash must be disposed of in an approved manner



- State Pool Code requires:
 - Personnel responsible for the use of potentially hazardous chemicals must be trained and provided with appropriate personal protective equipment (PPE) and Safety Data Sheets must be made available
 - Greater detail on safety rope, float lines, deck and pool markings, rescue equipment, emergency telephone, pool lighting, and signage
 - Certified Pool Operators (CPOs) must be on staff
 - Lifeguards are required to be present at competitive and public pools,
 - emergency plans, records of training and drills, and access to safety equipment are required

- State Pool Code requires:
 - Structures and site furnishings must not be permitted within 36 inches outside the enclosure, and tree limbs must be kept trimmed to prevent a tree from being used to climb over the pool enclosure
 - Dispensing chemicals into skimmers of pools and spas is not allowed
 - Slime and biofilm layers must be removed from all accessible pool and spa surfaces and from all aquatic features
 - Local authority has the right to enter any area at all reasonable times to inspect for compliance
 - Comparable regulations applicable to PIWFs and artificial swimming lagoons.

Advantages

- Updates code to current accepted safety and sanitation regulations
- Standardizes our code to be consistent with other regulatory agencies in surrounding communities and throughout the state
- Operators who manage pools in Richardson and other communities will benefit from following the same regulations
- Our ordinance will be easily updated as it automatically changes when the state updates its rules.

Impact

- Recommendations become requirements
- Update our inspection report
- No anticipated impact on the City's public pools



Implementation

- Set the effective date as May 1, 2024
- Distribute informational packets to permitted pools and spas in digital and hard copy form
- Host educational outreach classes for operators
- Continue education 1st before enforcement



Next Steps

- Solicit feedback from Council
- Place new ordinance adopting the updated DSHS pool code on the February 12th agenda for formal action

